

Eric Spencer

ericspencer1450@gmail.com | [ericspencer00.github.io](https://github.com/ericspencer00) | [linkedin.com/in/ericspencer00](https://www.linkedin.com/in/ericspencer00)

EDUCATION

Loyola University Chicago

Chicago, IL

Bachelor of Science in Computer Science, Minor in Information Systems

Expected May 2026

- Dean's List: Since Fall 2023
- Mulcahy Scholar, Presidential Scholarship

EXPERIENCE

ITS Service Desk Technician

July 2024 – May 2025; August 2025 – Present

Loyola University Chicago

Chicago, IL

- Resolve over 50 support tickets weekly, ensuring prompt and effective resolutions to user issues.
- Utilize Azure and BI tools to verify identity and grant secure access.
- Collaborate with backend teams to address complex customer challenges.

Software Engineering Intern

May 2025 – August 2025

CCC Intelligent Solutions

Chicago, IL

- Delivered full-stack implementations for defect resolution in the company's B2B SaaS portal.
- Developed an interactive insurance claims dashboard using Vue.js and Java Spring Boot for analytical purposes.

Software Engineer

May 2025 - May 2025

Loyola University Chicago Computer Science Department

Chicago, IL

- Built a web-based microwave simulation using Java Spring Boot and Vaadin to visualize state changes and demonstrate TLA+ formal methods syntax.
- Designed and delivered a fully functional application within two weeks from inception to deployment.

Software Engineering Intern

January 2025 – May 2025

EpiFinder Medical Solutions

Chicago, IL

- Optimized backend operations at EpiFinder Inc. by automating time-tracking, file access, and lead generation workflows using Google Apps Script, reducing manual work by 99%.
- Developed a control system that processed 400+ file permissions via email parsing and cut request response time from hours to seconds.

Undergraduate Research Assistant

April 2023 – August 2023

Loyola University Chicago

Chicago, IL

- Investigated AI interpretability through a research study analyzing ChatGPT's handling of advanced Java concepts.
- Collaborated with professors and peers to document findings and refine methodologies.

Honor Caddie

Seasonal 2017 – 2024

Oak Park Country Club

River Grove, IL

- Provided a customer-focused experience while supporting players with on-course decision-making.

EXTRACURRICULARS

Vice President of Technology

Fall 2024 – Spring 2025

Loyola AI Club

Chicago, IL

- Manage and coordinate semester-long projects, enhancing members' technical and collaborative skills.

TECHNICAL SKILLS

Languages: Java, Python, JavaScript, TypeScript, Rust

Technologies: PostgreSQL, Excel Scripting

Frameworks: React, Vue.js, Spring Boot

Tools: Git, Grafana, UNIX, Cloud Hosting